

Happy Hounds

Beverley, East Yorkshire

Personal loving care when you're not there



CUSTOMER REGISTRATION FORM

Owners Details

For office use

Customer ID

Title.....

Full Name.....

Full Address.....

Post Code.....

Land Line Tel..... Mobile..... E-mail.....

Emergency Contact

An alternative UK emergency contact must be provided whilst your dog is in boarding with us.

Name..... Address.....

Post Code.....

Land Line Tel..... Mobile..... E-mail.....

Your emergency contact may be required to authorise treatment for your pet in your absence and you must ensure your contact is aware of their responsibilities. In extreme cases, where we feel there is a danger to our staff and / or we feel your pet is not suitable for our boarding environment, we may feel it necessary to return your pet to you or your nominated emergency contact prior to the scheduled / pre-booked collection date. Please refer to our Terms and Conditions for FULL details of our policy in this regard.

Boarders Details

Dogs Name..... Breed.....

DOB..... Colour..... Microchip No.....

Male Female Neutered/Spayed Yes No Last season date (if applicable).....

Multiple Boarders **Please complete supplementary dog registration form for each additional dog**

If boarding more than one dog, do you consent to them being boarded in the same kennel room?

Yes No (if No, boarders will be accommodated in separate kennels and no multiple pet discount will apply)

If you have more than one dog boarding together in the same kennel and it is necessary to separate them for any reason, the multiple occupancy discount will be cancelled, and the balance will need to be paid on collection.

West View, Long Lane, Beverley, East Yorkshire HU17 0RN Tel: 07711 861 937 Email: info@happyhounds-beverley.co.uk

Hours of business for drop off and collection: Monday – Saturday 8am to 10am - 4pm to 6pm. Sunday 10am to 12 Noon

Feeding

When is your dog fed? (*please select*) Morning Lunch Evening

Quantity of food per meal (*cup, weight, pouch, tin*) please detail

Please provide enough food for the duration of stay, any additional food will be charged at £2.50 per day.

Is your dog allowed treats? Yes No

Annual Booster Vaccination & Kennel Cough

Date of last Vaccination

Date of last Kennel
Cough Vaccination

It is a legal requirement for your dog to be up to date with their booster vaccinations to board with us. The Kennel Cough vaccine is NOT mandatory BUT is advisable. Should you choose to give your dog the Kennel Cough vaccine, this MUST have been administered a minimum of two weeks prior to their scheduled arrival date. Please ensure you bring along your dog's up to date vaccination record card/certificate when checking your dog in for boarding. We will not allow your dog to board with us if the vaccination information is out of date and you will be responsible for the full cost of the booking.

Please familiarise yourself with our Terms & Conditions in this regard to avoid any confusion.

Medical condition

Please detail anything that we need to be aware of

Medication

We are happy to give your pet their medications. Please list any medications your pet is currently taking along with the specified quantity and how often it is given. Also, please list the reason the medication is prescribed.

Please note anything medical or otherwise that you may think relevant whilst you dog is boarding with us.
(*e.g. allergies, lumps, bumps, grazes or any skin tags, etc...*)

Date of Last Worming Treatment Date of Last Flea Treatment

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Your Dogs Behaviour

Has your dog ever bitten anyone? Yes No Does your dog like being handled or petted? Yes No

Mixed Group Play & Socialisation

Does your dog play well with other compatible dogs? Yes No

If your dog is used to socialising with other dogs, do you agree for us to exercise them under supervision with other compatible dogs in our secure area? Yes No

Please describe how your dog interacts with other dogs?

Aggressive Dominant Submissive Hyper/playful Cautious Not sure

Additional Info:

Dogs that are not used to being socialised with other dogs may not be included in group play sessions, but will receive 1 to 1 exercise sessions with our kennel team. All dogs are assessed to determine their suitability for group socialisation.

Excessive Barking, Noise and Disruption

Whilst we fully expect dogs to bark, excessive and / or constant barking and howling can lead to stress and high levels of anxiety in the dog and with other guests boarding with us. Please familiarise yourself with our policy in this regard. Daycare taster and / or overnight familiarisation sessions are advisable to determine how your dog settles in our kennel environment. If you have any concerns in this regard, please make this known to us at the time of your booking and we can discuss an appropriate plan to put your mind at ease.

Social Media

Do you consent to pictures/videos of your dog(s) being uploaded to our social media/website platforms (website/Facebook/Instagram etc.)?

Yes No

Data Protection

Happy Hounds takes your privacy very seriously. We only collect and retain client information pertinent to the legitimate business purpose of caring for your dog. We will never share this information with any third-party organisation.

For full details of our **Data Protection Policy** and **Data Privacy Notice**, please refer to **www.happyhounds-beverley.co.uk**

VETERINARY RELEASE AUTHORISATION

Veterinary Details

Practice Name

Address

.....

Post Code Telephone No

Pet Insurance Details

Is your dog insured? Yes No Insurance Company

Insurance Policy No

Your dog's health and wellbeing are always our main priority. Usually, there is no need for veterinary care while you are away, but if your dog requires medical attention in your absence, the appropriate authorisation is required to get your dog the care it needs.

Please notify your vet that you will be using our services and for your added peace of mind, we urge you to seek clarity regarding their policies about caring for your dog(s) while you are away. You are responsible for paying all veterinarian fees and any expenses we may incur in getting your dog the medical attention it receives.

I (*name of pet owner*), hereby give Phil Bown & Richard Thomas owners of Happy Hounds of Beverley, my express permission to take my dog(s);

..... (*name of dog(s)*)

to my appointed veterinary practice as detailed above or to their own appointed veterinary clinic if my vet is not available.

Happy Hounds is authorised to transport my dog(s) to and from the veterinary clinic for treatment or to request 'on-site' treatment if deemed necessary.

I give full permission for the veterinarian to administer any care and medication deemed necessary and I accept full responsibility for any and all associated veterinary costs incurred in the treatment of my dog(s).

Signed Date

Terms & Conditions of Business

I confirm that I have read and agree to the Happy Hounds Terms & Conditions of Business and all of the Information detailed on this form is correct.

Signed Date